Briefing Note for Community Council Members - Improvements to Recycling Services

The council is making improvements to recycling services across the city. These improvements will increase the level of service offered to residents in kerbside, tenements and flatted properties and are being introduced to help deliver the aims of the Scottish Government's Zero Waste Plan and help the council meet obligations under the Waste (Scotland) Regulations 2012.

Key to these changes is re-engaging householders with recycling across the city and the introduction of food waste recycling collections to all households. A chronological overview of these changes is provided below:

January 2016:

Kerbside Properties Recycling Communications

A full service guide will be delivered to all kerbside properties (approx. 113,500) across the council area to communicate with residents about their current blue, purple and brown bin recycling service. The leaflet will include advice on how to use the full range of recycling containers, the range of materials that can be recycled and information on recycling centres and re-use. Residents who do not have a blue, purple or brown bin will be able to request one free of charge.

January – March 2016:

Kerbside Properties Food Waste Introduction

Starting in January 2016, a food waste recycling service will be introduced to all kerbside properties across the city. The provision of a food waste collection service is a legal requirement under the Waste (Scotland) Regulations 2012. The new service will be introduced in a phased approach in the following geographical order:

- North West (Hillhead, Partick West, Garscadden/Scotstounhill, Drumchapel/Anniesland, Maryhill/Kelvin, Canal and Springburn)
- North East (East Centre, Shettleston, Baillieston and North East)
- **South East** (Linn, Newlands/Auldburn, Pollokshields, Langside, Southside Central, Calton and Anderston/City)
- South West (Greater Pollok, Craigton and Govan)

Residents will be able to recycle food waste in their existing brown bin, which will be collected every two weeks throughout the year. A letter introducing the new food waste recycling service will be delivered approximately 3 weeks prior to the first collections taking place. This will be followed by the delivery of an indoor food waste caddy, a year's supply of compostable liners and a detailed information leaflet explaining how to take part in the new food waste recycling service.

It is anticipated that all kerbside properties will have received their indoor caddies, liners and information leaflet by the end of March 2016.

January - March 2016:

Flats and Tenements Recycling Communications

Beginning in January 2016, flats and tenements across the city will undergo an assessment to ensure each building/block has sufficient communal backcourt blue recycling bins. From March 2016 (once the external recycling infrastructure is in place) each property within the block will be provided with an internal recycling bag to make it easier to transport recycling from the home to the outdoor bins. Residents will also receive an information leaflet reminding them of the range of materials that can be recycled in the blue bins as well as

information on local recycling points. Posters will be placed in communal stairwells to remind and encourage residents to make full use of the blue recycling bins.

April 2016 - March 2017:

Flats and Tenements Food Waste Introduction

Starting in April 2016, a food waste recycling service will be introduced to all flats and tenements across the city. This new service will be introduced in a phased approach.

Residents will be provided with new bins for recycling food waste only. Depending on the property type these will either be located in the backcourt areas, on-street or in bin stores. Residents will receive an introductory letter informing them the new service is coming, followed by an information leaflet specific to the type of food waste service provided to their property type, along with an indoor caddy and a year's supply of compostable liners.

Communal food waste bins will be emptied every week.

It is anticipated that all flats and tenements will have received the new food waste recycling service by the end of March 2017.

Further information

Enquiries should be directed to householdrecycling@glasgow.gov.uk.

Information is also available on the council website https://www.glasgow.gov.uk/index.aspx?articleid=15893